



**OUR VISION:** To be the “must experience” museum that uses past, present and future Kiwi technology and ingenuity to educate and inspire the innovators of tomorrow.

- KIA WHAKATŌMURI TE HAERE WHAKAMUA -

**Position:** Steam Operator

**Reports to:** Collection Operations Coordinator

## PURPOSE OF THE ROLE

The Steam Operator operates the MOTAT Pumphouse and other steam engines and boilers around the MOTAT sites, with a goal of demonstrating steam technology and bringing it to life in a way that will excite and entertain MOTAT visitors. The Steam Operator is also required to ensure that boilers and associated equipment are appropriately maintained for this safe use.

## RESPONSIBILITIES

- Demonstrate the workings of the MOTAT Pumphouse.
- Actively engage with the Museum visitors through the operation of the Pumphouse and to provide a high quality customer experience at MOTAT.
- Operate small stationary engines around the MOTAT sites, as requested by the Collection Operations Coordinator.
- Ensure that the Pumphouse and other steam engines are maintained in a safe and orderly condition and run to the specified schedule, as agreed with the Collection Operations Coordinator.
- Actively support the delivery of the MOTAT experience by providing relevant historical information about the objects being operated.
- Maintain relevant information on current exhibitions, upcoming events, and promotions.
- Attend the monthly Collection Operations meeting with the Collection Operations Coordinator.
- Ensure all procedures, processes and documentation pertaining to Pumphouse and steam operations are adhered to and completed correctly and in an efficient manner.
- Ensure all safety inspections are undertaken prior to operations.
- Remain current on all emergency procedures in accordance with the overall Museum Emergency Response policies and procedures, including emergency telephone use.
- Model behaviours consistent with MOTAT values and MOTAT competency framework.
- Follow all museum policies and procedures, including, but not limited to Health Safety & Environment and the Museums Aotearoa’s Code of Ethics.
- Undertake any other reasonable duties as may be required to ensure that MOTAT’s business objectives are met.

## KEY PERFORMANCE INDICATORS

- Demonstrated safe operation of the MOTAT Pumphouse.
- Number of operating days.
- Positive visitor feedback.
- Ability to communicate with internal and external visitors.
- Maintain knowledge on MOTAT events and promotions.

## KEY RELATIONSHIPS / DELEGATED AUTHORITY

**Responsible for:** n/a

**Internal Liaison:** Collection Operations Team, Engineering & Maintenance Team, Regulation & Compliance Coordinator, Volunteers

**External Liaison:** MOTAT Customers, Training and Compliance Organisations

## BUDGETARY AUTHORITIES

n/a

## SKILLS & EXPERIENCE

- Experience interacting with customers of all ages.
- Relevant licences including Boiler Operator ticket.
- Demonstrated experience operating steam engines.

## OUR VALUES

### Ō MĀTUA UARA

**Innovation** We will be courageous and try new things.

**Collaboration** We will work as a team that respects and supports others.

**Integrity** We will act ethically and with respect and transparency.

**Sustainability** We will foster knowledge and promote technology that is beneficial to our community.

This document covers the broad results expected from the position and will form the basis of specific objectives to be agreed and reviewed on a regular basis.