

## **Cancellations**

MOTAT reserves the right to cancel a workshop for any reason, in the event that cancellation is necessary we will endeavour to give participants as much notice as possible and money paid will be refunded.

Participant cancellations are possible up to 7 days prior to the booked workshop by contacting MOTAT at [bookings@motat.org.nz](mailto:bookings@motat.org.nz) or via the Ticketing Provider. Cancellations outside of this timeframe are at the discretion of MOTAT.

Cancellations of bookings which have used a discount code, may mean that the discount code may be void if it does not meet the booking requirements.

## **Museum Expectations**

Artefacts must not be touched, climbed on or interfered with in any way, please stay behind barriers.

Running is not permitted in the museum grounds or buildings.

MOTAT is a live museum and we insist that footwear must be worn at all times.

## **Important Information**

MOTAT may take videos and photographs during the workshop. By agreeing to these terms and conditions you grant MOTAT permission to use these digital images for marketing purposes.

Participants are permitted access to the Mind Lab workshop area only, access to additional MOTAT attractions is possible on payment of the normal entry fee and children must be escorted by a parent or guardian at all times.

In the event of a workshop being full, MOTAT will establish a waitlist where possible. Places will be released to the waitlist as they become available and the waitlisted person will be notified by email. If you do not respond to the email within the stated time the place will be released to another waitlisted person.

Discount codes used where not valid or entitled, will lead to a request to pay additional funds or for the booking to be cancelled.