

# MOTAT School – General Visit Bookings

## Terms & Conditions

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MOTAT provides a special and unique environment.  
We appreciate your support in helping to preserve our heritage.

### Museum Expectations:

- Children under 14 must be accompanied by an adult supervisor or guardian at all times.
- Artefacts must not be touched, climbed on or interfered with in any way. Please stay behind the barriers.
- Running is not permitted in the Museum grounds or buildings.
- Smoking is not permitted on MOTAT grounds. This includes electronic cigarettes.
- MOTAT is a live museum. For your own safety, footwear must be worn at all times.
- Tram rides are subject to bookings and therefore not always available on an ad hoc basis.
- Eating in the Exhibition Halls is not permitted.

### Site Facilities and Access:

- MOTAT is open from 10am to 5pm daily.
- The MOTAT Shop has souvenirs and gifts for sale which are great for school resources.
- Cropper House Café is on site and open daily from 10am to 4pm.
- Wheelchairs are available for use from the MOTAT Shop. To reserve one for the day of your visit, please contact 09 815 5808 / 09 845 3696 and we can arrange to have it waiting at the gate for your arrival.
- For details regarding access to the First Aid Room please speak to the Host who greets you on the day of your visit. The MOTAT shop is also a point of contact for first aid.
- We have a disabled car park available on site and this can be reserved when required.
- There is additional parking available at our Aviation Display Hall on Meola Road.
- School group access to MOTAT is through Gate C on Stadium Road unless otherwise arranged.
- Vehicles may be moving around the Museum prior to opening time. Access to the site is therefore limited before 10am to ensure the safety of visitors.

### Adult to Child Ratio:

- The required ratio of adults to children is 1:6 to ensure a safe and effective experience. If the ratio drops below 1:5 each extra adult will be charged a reduced entry rate of \$8.00.

### Attendance Numbers and Payment Options:

- Payment is expected on the day of your visit by: cash, cheque, eftpos or credit card.
- Invoicing is by prior arrangement ONLY. Please provide your account person's name and email address. The invoice will be sent after your visit.
- On arrival, you will be greeted by a Host who will confirm the number of visitors in your group. This is essential to ensuring you are charged correctly.
- Please contact us on 09 815 5808 if you are running late so we can let your Host know.

### Parent/Guardian Permission:

Please note that the following statement must be included on permission forms signed by a parent/guardian -

**In some MOTAT exhibitions visitors are invited to have their likeness captured in order to participate in particular exhibits. All such images will be used within the exhibition space only. They may remain there throughout the exhibition, but will not be used in any other context. When parents/caregivers give permission for their child to attend MOTAT, they are also giving permission for these digital images to be used within the context of the exhibition.**

MOTAT welcomes you and your students and we hope you have an enjoyable day!